

ECRL eBooks - FAQ

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3. **What do you need?**
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9. **ECRL staff will not be able to help you with problems specific to your own device.** There are hundreds of different devices. We suggest that you enlist the help of friends or family to find a technology support person if you need help learning to use your device or troubleshooting should you encounter difficulties.
10. **Upcoming training.** ECRL will be offering hands-on eBook classes in all branches starting in January. As an example, the classes will use the NOOKcolor™ device and will only provide information on the NOOKcolor™. It is impossible for us to cover all devices on the market in training. Because the end result of whichever device you use will be the same (an eBook to read on your device), it is hoped that class attendees will be able to independently transfer information they learn to their own brand of eReader.

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